

INSTRUCTIONS FOR ORDERING REPLACEMENT PARTS

In order to move forward with your replacement parts order, it is necessary to provide the information requested on this form. Please note that Wilbar only sells replacement parts for pools that we manufacture.

In order to provide a quote, it is important to follow these instructions so that we may better identify the correct part(s) you require as well as the model of your above ground pool.

Step 1 - Please fill out the following information requested;

CUSTOMER INFORMATION

Name: _____ Street Address: _____

City: _____ State: _____ Zip: _____

Email: _____ Phone: _____

DEALER INFORMATION (Where did you purchase your above ground pool?)

Name: _____

City: _____ State: _____

Phone: _____

ABOVE GROUND POOL INFORMATION

Pool model name: _____ Size: _____ Round ☐ Oval ☐

Year purchased: _____ Height: 48 ☐ 52 ☐ 54 ☐

Step 2 – Please provide the following photographs;

IMAGE 1-Overall view of the pool and surrounding area



Example IMAGE 2- Close up picture showing frame and wall pattern



**! PLEASE ENSURE
ALL PHOTOS ARE
DONE IN COLOR.**

CONT. Step 2 – Please provide the following photographs;

IMAGE 3-Pictures of the problem area (as many pictures as possible)



IMAGE 4-Picture of the skimmer and return area



Step 3 – Not mandatory, but helpful!

Should you know the exact part you need, along with the name and part number, please fill out the following. If you do not have this information that is ok!

QTY	DESCRIPTION	PART NUMBER

Step 4 – Send in your information

Please ensure that all information has been filled out in this form. Email your form, along with all the photos (***Note: even if you know the part number, you still need to include photos***) this is for us to verify the model of your pool. If you do not send photos this results in delaying your parts order.

Email to;

parts@mypoolwarranty.com